

# Hiring Trainees for Summer 2021



# JOB TITLE: Fiber Optic Technician– Level 1: Trainee

LOCATION: Nobleboro

### POSITION OVERVIEW:

We are a growing, family-owned Fiber Optic Broadband and Telecommunications provider in Maine looking for responsible team members who enjoy working with people and are eager to learn. We offer competitive wages, full medical and dental benefits with paid vacation, sick, and holidays as well as a 401k. We are looking for customer-oriented Technicians whose duties would include installation and repair of customer premises equipment, diagnosing and repairing troubles in our fiber optic broadband and telecom network.

#### ESSENTIAL FUNCTIONS:

- In classroom and lab training, with instructors and crew experts, learn the basics about:
  - o fiber optic broadband networks & fundamentals of ethernet based technology
  - o network routing and switching technologies
  - o optical network design principles
  - LAN and WAN networking principles
  - wireless technology principles
  - o fundamentals of Outside Plant construction and maintenance
  - o fundamental of Central Office/ network distribution systems
- In On-the Job training, working directly in the field, with experienced crew members, learn the basics of:
  - Outside Plant and "fiber to the premise" installation procedures
    - basic fiber splicing and testing techniques
    - service calls and trouble ticket procedures (fiber and ethernet)
    - o Central Office operations and maintenance procedures
    - o Network equipment programming, installation and maintenance
    - o Workplace safety concepts, procedures and equipment

#### REQUIRED OR PREFERRED EDUCATION, CERTIFICATIONS, KNOWLEDGE, SKILLS AND ABILITIES:

- Basic technical skills training from an accredited Maine Career & Tech Center or Maine Community College preferred.
- Proficiency in English
- Willingness to learn
- Working knowledge of Microsoft Office Suite
- Ability to coordinate, organize & prioritize multiple tasks & follow through to completion
- Strong attention to detail and self-motivated, responsible and enjoy being part of a team
- Periodically work flexible hours to meet customer's needs or perform maintenance

#### PHYSICAL AND MENTAL JOB REQUIREMENTS

- Position requires a valid drivers' license.
- Position requires the ability to lift up to 50 pounds.
- Position requires visual and mental concentration.
- Use mechanical and electrical power tools.
- Handle heavy physical workload, including climbing, lifting and stooping.
- Responds to subscribers and community to ensure positive public relations and to retain customer identification with the company.

## STARTING WAGE:

Level 1: Fiber Optic Technician Trainee starting wage: \$17.00/hour.

• Potential advancement to permanent Fiber Optic Technician after 6 months of successful training & work experience (\$18.00/hr).